



QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

AGA Group, constituted by AGA Graphics S.L. and ANPIAL S.L. (companies whose scope of activity is focused on the realization of design and creativity, pre-printing, offset and digital printing, binding, finishing and manipulation of books, posters, catalogues, magazines, brochures, POS material and commercial printed matter in general), has considered the quality and respect for the environment in the development of its activities as strategic and essential factors to maintain a high level of its services provision.

The Board has decided to assume the responsible commitment to implement, apply and improve, through the necessary reviews and updates, a System of Quality and Environmental Management adapted to the nature of the processes that are developed in the company and applicable to its different areas of activity.

GRUPO AGA's management philosophy is to achieve the full satisfaction of our clients by fulfilling their expectations, work after work, with the highest quality and causing the least possible environmental impact.

To achieve this, we base our strategy on:

- The provision of graphic solutions tailored to the needs of our customers, using technologies that are the most respectful with the environment and economically viable.
- A quality and environmental management system based on the UNE-EN-ISO 9001 and UNE-EN-ISO 14001 standards that provides the work well done, day after day, and the constant improvement of the service in a respectful way with the environment.
- Compliance with the legislation and regulations applicable in environmental matters, as well as the commitment of satisfy other voluntarily acquired requirements.
- The establishment of objectives for the continuous improvement of our services quality and of the performance environmentally consistent with the nature and environmental impacts caused by our activities and with this policy, which will be annually reviewed by the Board.
- The prevention and reduction of the environmental impacts of our activities, such as atmospheric pollution, noise or the production of waste as an integral part of our daily work, through a consumption optimization.
- The promotion of training and advocacy aimed at raising awareness and making all personnel responsible for quality, satisfaction and customer service, and environmental protection.

This policy must be understood and assumed by all the staff of the organization and by its collaborators. In addition, it will be available to anyone who shows interest in it.

The Board is committed to ensuring its application and periodically reviewing its content, adapting it to the nature of the activities and their environmental impacts as well as the general strategy of the organization."

Feb 2017

Fdo: Álvaro García Barbero.
Managing Director



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